

PEP HEALTH'S 2025 US CHILDREN'S HOSPITAL RANKINGS

We are delighted to share our US children's hospital rankings for patient experience in 2025!

What sets our rankings apart is our exclusive focus on patient experience. Unlike other rankings that rely on specialist opinion and a range of clinical metrics, ours are defined by what patients actually think about their care – measured by one powerful indicator: the PEP Score.

The PEP Score is a holistic, standardized, and real-time measure of patient experience across all US healthcare locations. It is derived from millions of unsolicited patient reviews shared online by patients and their loved ones.

Our AI-driven platform, PEP, uses advanced Natural Language Processing (NLP) and machine learning to identify key themes, service lines, and actionable insights from this feedback. It scores and aggregates it in real time across seven internationally recognized domains of patient-centered care, forming a unique PEP Score for each location that ranges from 1 (very poor) to 5 (excellent).

Our US children's hospital rankings for 2025 are based on each hospital's average PEP Score between September 2023 and September 2024. To be eligible, hospitals must exclusively provide pediatric services and have received at least 100 unsolicited online reviews from patients or family members during this period.

	US Children's Hospital Rankings for Overall Patient Experience	PEP Score
1	Joe DiMaggio Children's Hospital at Memorial Memorial Healthcare System, FL	4.76 ▲ 0.93
2	Children's Hospital Colorado – Anschutz Medical Campus Children's Hospital Colorado System, CO	4.65 ▲ 0.07
3	Lucile Packard Children's Hospital Stanford Stanford Medicine, CA	4.56 ▲ 0.14
4	Cincinnati Children's Burnet Campus Cincinnati Children's Hospital Medical Center, OH	4.38 ▼ 0.09
5	UChicago Medicine Comer Children's Hospital UChicago Medicine, IL	4.15 ▲ 1.56
6	Covenant Children's Hospital Providence St Joseph Health, TX	4.02 ▲ 0.16
7	CHOC Children's Main Campus - Orange CHOC Children's, CA	4.02 ▲ 0.04
8	Nicklaus Children's Hospital Nicklaus Children's Hospital, FL	3.97 ▲ 1.20
9	Oklahoma Children's Hospital at OU Health OU Health, OK	3.79 ▲ 0.56
10	St Christopher's Hospital for Children Tower Health, PA	3.63 ▲ 0.58
11	Boston Children's Hospital Boston Children's Hospital Health System, MA	3.61 ▼ 0.22
12	Children's National Hospital Children's National, DC	3.60 ▲ 0.81
13	Children's Hospital of Philadelphia Children's Hospital of Philadelphia, PA	3.59 ▲ 0.30
14	Nationwide Children's Hospital Nationwide Children's, OH	3.54 ▲ 0.86
15	Rady Children's Hospital San Diego Rady Children's Hospital San Diego, CA	3.52 ▲ 0.68

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	US Children's Hospital Rankings for Overall Patient Experience	PEP Score
16	Texas Children's Hospital Texas Children's Hospital, TX	3.50 ▼ 0.03
17	Johns Hopkins All Children's Hospital Johns Hopkins Medicine, FL	3.47 ▼ 0.14
18	Valley Children's Hospital Valley Children's Hospital, CA	3.45 ▲ 0.41
19	Children's Medical Center Dallas Children's Health, TX	3.41 ▲ 0.24
20	Seattle Children's Hospital Seattle Children's Hospital, WA	3.40 ▼ 0.07
21	Children's Egleston Hospital Children's Healthcare of Atlanta, GA	3.38 ▲ 0.32
22	UPMC Children's Hospital of Pittsburgh University of Pittsburgh Medical Center, PA	3.34 ▼ 0.39
23	Cook Children's Medical Center Cook Children's Health Care System, TX	3.27 ▲ 0.19
24	Children's Hospital Los Angeles Children's Hospital Los Angeles, CA	3.26 ▲ 0.60
25	Children's Mercy Adele Hall Campus Children's Mercy Kansas City, MO	3.26 ▲ 0.02
26	Holtz Children's Hospital Jackson Health System, FL	3.03 ▲ 0.40
27	Connecticut Children's Medical Center Connecticut Children's Medical Center, CT	3.00 ▼ 0.12
28	Ann & Robert H Lurie Children's Hospital of Chicago Ann & Robert H Lurie Children's Hospital of Chicago, IL	2.94 ▼ 0.63
29	Children's Hospital of the Kings Daughters Children's Hospital of the Kings Daughters, VA	2.88 ▼ 0.09
30	Riley Hospital for Children at IU Health Indiana University Health, IN	2.84 ▲ 0.48

▲/▼ indicates PEP Score change from previous 12 months

Do you know what your patients actually think?

Click [here](#) to request a demo or get your personalized PEP Health analysis.

